

# Providence Speech and Hearing Center Selects Chart Links Rehabilitation Software for 25 Therapists

***Chart Links announces the selection of its rehabilitation workflow management software by Providence Speech and Hearing Center, a not-for-profit leading provider of services to the speech and hearing impaired of Orange County, California. The system selection includes functionality to manage electronic therapy documentation, scheduling, referrals, insurance authorizations and charges.***

New Haven, Connecticut and Orange, California (PRWEB) September 28, 2009 – Chart Links, a provider of rehabilitation workflow management software, announces the selection of its electronic therapy documentation and scheduling system by a team of 25 audiologists, speech therapists and pediatric occupational therapists at Providence Speech and Hearing Center, a not-for-profit leading provider of services to the speech and hearing impaired of Orange County, California. The software implementation will include functionality for electronic therapy documentation, cross-discipline therapy scheduling, referrals, insurance authorizations and charges. It also includes a patient demographic and billing interface to the existing practice management system.

“Our mission is to enrich life through the gifts of speech and hearing,” says Linda H. Smith, CEO of Providence Speech and Hearing Center. “Because of the efficiencies we’ll gain by automating our administrative and clinical workflows with Chart Links, we’re projecting an increase in patient load and a drastic reduction in our wait list of 1000 patients, all of whom are children.”

In 2008, Providence provided services to more than 21,000 people. Approximately 80% of Providence Speech and Hearing Center’s work is dedicated to low-income patients who are either uninsured or underinsured.

“We selected Chart Links over other systems because it was built for therapists practicing in an outpatient setting,” says Smith. “By enhancing their productivity, we expect to increase our time spent with patients and improve outcomes.”

Chart Links software streamlines all of the daily tasks associated with a patient's physical therapy, occupational therapy, speech language pathology, or audiology visit. The software manages adult and pediatric therapy treatment by automating evaluations, flow sheets, plans of care, progress notes, patient education, and clinical correspondence. It also manages payer compliance, provider reimbursement, outcomes reporting, administrative functions, business intelligence and enterprise productivity.

## **About Chart Links, LLC**

For 15 years, Chart Links has developed rehabilitation software that automates workflow for referrals, insurance authorizations, cross-discipline scheduling, documentation, charges, and more. Chart Links allows medical rehabilitation facilities to be more efficient and to provide a higher quality of care by delivering results in the areas of compliance, outcomes, analytics and revenue. <http://www.chartlinks.com?source=prweb>

## **About Providence Speech and Hearing Center**

Founded in 1965 by Sister Margaret Anne Inman Ph.D., Providence Speech and Hearing Center is the leading service provider to the speech and hearing impaired of Orange County, California. With over 40 years of experience, Providence has grown from a one room house to a multi-million dollar non-profit organization. Providence served over 21,000 appointments in 2008 to over 3,200 unique patients. They offer a full array of speech and hearing services for children and adults alike; and, because they believe everyone deserves the gifts of speech and hearing, they accept most major insurance companies and medical groups as well as providing grants, scholarships and financing options for patients from low-income families. <http://www.pshc.org>

## **For more information:**

Shannon Larkin  
(203) 479-6232  
Email: [slarkin@chartlinks.com](mailto:slarkin@chartlinks.com)

###



Providence Speech and Hearing Center in Orange, CA